

## Finance Business Solution

CorpTech is a business unit within the Department of Public Works and has the dual role of implementing whole-of-Government standard human resources (HR) and finance business solutions, and providing support for these and other solutions.

The solutions and supporting expertise that CorpTech provides underpin the delivery of corporate services across Government, including procurement, accounts payable and receivable, payroll and recruitment.

### Background

CorpTech is working with agencies and shared service providers to implement a whole-of-Government finance solution and human resource solution.

SAP was selected in 1995 as the Government's standard financial system following a full market testing process. It is now used by most Queensland Government agencies and other bodies, with a significant investment in skills, business processes and ancillary systems and services linked to this system.

In 2003, a team of representatives from across Queensland Government agencies undertook a detailed consultation and analysis of agencies' business processes and activities for core financial corporate services. This business process review covered services including assets, expenses (including procurement), general ledger, revenue, statutory reporting, and taxation. This review identified Government's high level requirements for a whole-of-Government finance solution and helped develop the new business processes.

The generic whole-of-Government finance business processes and the finance technologies to support it will form the Finance Standard Offering. This includes consolidating SAP systems across Government and optimising the way they are used.

### Benefits

The Government's return on investment will be maximised by consolidating and optimising finance systems and processes across Government in an integrated finance solution.

The common system and business processes for finance-related activities (including standardised reporting and data) will result in significant savings and more efficient and consistent service delivery for public sector employees and their customers. Finance corporate services employees will benefit through the development of standard skill sets that are transportable across agencies and shared service providers, potentially increasing future career opportunities.

Without this coordinated approach, each agency across the sector would, by necessity, have to individually invest in new systems over the implementation period. Each agency would have been in direct competition for scarce information and communication technology resources available in the marketplace, further increasing the investment required by the Government to maintain its core human resources and finance solutions. The capital funds for the new solutions were mostly sourced from funds that agencies would have used to replace their individual systems.

### Current activities

The Finance Business Solution has been successfully implemented within 11 agencies and the solution will be implemented in other agencies in the coming years. In addition to this, continuous improvements to the solution design ensure that the sector has access to a robust and reliable finance business solution.

Over the next two years it is anticipated that a significant number of agencies and shared service providers will commence preparation to implement the finance solution. This preparation will include data cleansing and change impact assessment.

#### Further Information

Please contact:

#### CorpTech

Email: [CTinfo@corptech.qld.gov.au](mailto:CTinfo@corptech.qld.gov.au)

Phone: 07 322 46240

Mail: GPO Box 5078 Brisbane Queensland 4001

GovNet: <http://corptech.govnet.qld.gov.au>

Internet: <http://www.corptech.qld.gov.au>